Upham's Corner Health Center

2019 Annual Report







Upham's by the Numbers: Fast Facts

Mission

Founded in 1971, Upham's Corner Health Center (UCHC) offers high quality, affordable health care and elder care to the residents of North Dorchester and its surrounding neighborhoods in Boston, Massachusetts. This includes family medicine, women's health, behavioral health, nutrition, elder care, WIC, PACE, and home health care, all tailored to meet the cultural, financial, language, and access needs of a vibrant and diverse community.

Fast Facts

- UCHC first provided patient services in January 1973 at 500 Columbia Road.
- Awarded a Section 330(e) from HRSA in August 2015.
- Employs over 500 people.
- Accepts both public and private insurance and does not turn anyone away for inability to pay.
- Medical interpreter services: including Spanish, Portuguese, Cape Verdean Creole, Haitian Creole, and Vietnamese.

Facts & Figures

Total # of FQHC visits: 54,246; Total # of Patients: 11,147.

Medicaid 47.2%; Private Insurance 27.9%; Medicare 12.7%; Uninsured, 11.4%.

24% of the population live at or below the poverty line. Over 39% of residents were born outside of the United States. More than 14% of households have an annual income under \$10,000.

Patient Identification

Female: 61%; Male: 39%. Patient Ages: all ages.

Black or African-American: 54%; Hispanic: 32%; White: 4%; Asian: 2%; American Indian and Alaskan Native:

0.11%; Native Hawaiian/Other Pacific Islander: 0.93%

FQHC Services

Primary Care: 33,540; Behavioral Health/Social Services: 6,369 (includes 1,835 Substance Abuse Disorder visits); Dental Care: 7,374; Eye Care: 3,488; Women's Health Care: 1,696.

Elder Services

Program of All-Inclusive Care for the Elderly (PACE): Number of enrollees: 277.*

Homecare: Total number of unduplicated registered Homecare patients: 577; Total number of visits: 14,245.

Senior Care Options (SCO): Number of patients: 424.*

*As of 12/1/2019.

2019 Grants Recap & Highlights

In 2019, we received a total of \$4,243,050.00 in grant funding. Below are a few examples of what this new grant funding supported during the year.

HRSA Quality Improvement Award (QIA): \$78,712

With the aim of improving the overall quality, efficiency, and value of the health care services provided by the nation's health centers, HRSA provides QIAs, which recognize the highest performing health centers nationwide as well as those health centers that have made significant quality improvement gains from the previous year. UCHC was one of 16 health centers to receive the Health Center Quality Leaders designation in Massachusetts.



HRSA Oral Health Infrastructure (OHI) Grant: \$300,000

HRSA awarded over \$85 million to 298 health centers to expand their oral health service capacity through new infrastructure enhancements. UCHC was one of nine health centers in Massachusetts to receive OHI funding. The goal with this support is to

enhance existing high quality, integrated oral health services by making building improvements as well as upgrading dental equipment and IT equipment.

Social Determinants Partnership (SDP) Grant Program: \$82,000

The goal of the SDP grant opportunity provided by the Massachusetts Attorney General's Office (AGO) is to reduce health disparities affecting underserved communities by addressing social determinants of health. In partnership with Ecumenical Social Action Committee (ESAC), Upham's PACE was awarded funding to provide senior/disabled clients enrolled in PACE with occupational and medical care/services, and home modifications as part of a falls prevention intervention program.

Dimock MAIN (Management to Accelerate Integration) Leadership Learning Network: \$5,000

UCHC was awarded Dimock MAIN funding, along with four other Massachusetts CHCs. Over the span of 18 months, the Dimock MAIN Leadership Learning Network worked with senior leaders among all of the funded CHCs, including UCHC, using a toolkit of management approaches aiming to strengthen pediatric behavioral health integration with primary care.

State of Financial Position and Financial Activities

Statement of Financial Position*

Unaudited

Assets	
Current Assets	\$9,231,434.38
Fixed Assets	\$5,301,133.19
Other Assets	\$265,350.24
Total Assets	\$14,797,917.81

Liabilities and Net Assets	
Current Liabilities	\$4,102,764.30
Long Term Debt	\$564,886.83
Total Net Assets	\$10,130,266.68

Total Liabilities & Net Assets \$14,797,917.81

Statement of Activities*

Unaudited

Income	
Patient Service Revenue	\$38,180,015.00
Grant and Contracts	\$4,243,050.00
Rental and Other Income	\$574,622.00
Total Income	\$ 42,997,687.00

Expenses	
Salaries	\$20,721,092.00
Payroll and Fringe	\$4,281,693.00
Operating Expenses	\$19,276,732.00
Other Expenses	\$642,371.00
Total Expenses	\$44,921,888.00

^{*}As of December 31, 2019

Upham's Corner Health Committee, Inc. Board of Directors

Margaret Leahy Wirth

President

Althea Garrison

Vice President

Tanya Cabral Maria Figueroa Secretary/Clerk Treasurer

Clara Lennox (At-Large)
Dai Morehouse (At-Large)
Andrea Burton
Carol Shamshak
Rafael Rivea – until 8/2019
Christopher Beares – beginning 9/2019
Troy Byner – beginning 11/2019

Jagdeep Trivedi, CEO

Personnel Committee

Margaret Leahy Wirth, Chairperson Althea Garrison Dai Morehouse

QAPI Committee

Margaret Leahy Wirth, Chairperson

<u>UESP/PACE Committee</u>
Dai Morehouse, Chairperson

Executive Committee

Corporate Officers
At-Large Members:
Clara Lennox
Dai Morehouse

Finance Committee

Margaret Leahy Wirth, Chairperson Andrea Burton Maria Figueroa

Upham's Corner Health Committee, Inc.

617-287-8000 · 415 Columbia Road, Boston MA 02125

uphamscornerhealthcenter.org